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To: Acute Trust Chief Executives
Acute Foundation Trust Chief Executives
PCT Chief Executives
SHA Chief Executives
cc: DMB, Bill Moyes, Anna Walker, Gill Morgan

Gateway: 7129

22 September 2006

Dear everyone,

Today we are making available to the NHS the first set of productivity metrics covering Quarter 1 2006-07. You can access these through NHS net (<http://www.connectingforhealth.nhs.uk/dhproductivity>) and they will be made public at a ministerial launch in the next couple of weeks.

These indicators provide a national set of information that you and your boards can use to benchmark your current performance and identify areas for further improvement.

We sent you draft data for validation in July and thank you for the comments that we received. At the time we explained the purpose of the indicators was to help:

- highlight the variation in performance across the NHS
- identify savings opportunities from improving performance in key areas
- inform local improvement planning and monitoring

We also encouraged you to build the indicators into your own organisational 'dashboard' reporting as part of their internal performance improvement.

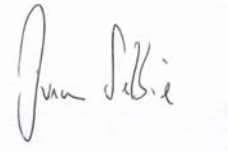
We are also launching the web based tool called NHS Indicator Explorer. This enables you to drill down to look at your data for the indicators and support peer comparisons. This has been developed through a partnership between the Department, the NHS Institute and Dr Foster Intelligence and is available for each

organisation to purchase. Further details and a demonstration of the tool is available at www.productivity.nhs.uk.

The NHS Institute for Innovation and Improvement welcomes your feedback and contributions so please contact the Delivering Quality and Value team at the NHS Institute Productivity@institute.nhs.uk or call **02476 475 811** with any enquires and comments.

Best wishes

Yours sincerely

A handwritten signature in black ink, appearing to read "Duncan Selbie".

Duncan Selbie
Commissioning Director
Department of Health

A handwritten signature in black ink, appearing to read "Bernard Crump".

Bernard Crump
Chief Executive
NHS Institute for
Innovation and
Improvement